

Compassionate Health Center 2009 Annual Report



Compassionate Health Center

740 N State Road 25

Rochester, IN 46975

574-223-6080 Fax/574-224-6080

www.compassionatehealthcenter.org



Note from the Director

Dear Friends,

The CHC board of officers and staff would like to extend their thanks to all clinic supporters. Each of you has helped us achieve our mission of providing healthcare to uninsured residents of Fulton County. It is our commitment to the community, donors, supporters, volunteers and patients to provide an annual summary of our services and finances.

The Compassionate Health Center treated its first patient in the clinic on August 21, 2009. Through the generous support of our community, donors and volunteers, we have become the medical home to many patients who lacked access to healthcare due to financial barriers. Imagine a patient who has not seen a medical provider for over two decades. Staggering isn't it?

The volunteers and staff of the clinic worked diligently to financially screen patients and enroll them into the clinic. I would say we were more than successful in a few short months, by December 31, 2009 we had enrolled and served over 200 patients. The tough economic times that our community and country is facing continues to increase the need for our services. We will strive to meet those needs by being good stewards of our resources.

One of our most valuable resources is our volunteers. We have nearly 100 volunteers that have helped us plan, fundraise, open and manage the clinic since the first steering committee meeting in 2006. We have a staff of 31 licensed volunteers who actively provide direct patient care services. The remaining staff volunteers provide support services to patients and the clinic. Volunteers assist with intake, prescription assistance, phones, chart management, clerical tasks and patient advocacy. One of my favorite quotes about the power of volunteers is by Margaret Mead, "Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has." Our volunteers are changing the world right here at home.

Our patients count on our staff and volunteers to improve their access to medical care. The top four health conditions for which patients seek care are; diabetes, hypertension, women's health and mental health. We are able to meet these needs through the generous support of our referral services providers. Heartfelt thanks go out to all of you who have the heart and the hand to pull our patients out of the darkness and into the light.

Kindest Regards,

Leanne Schaller
Executive Director



2009 Statistics 8/09-12/09

Total Patients	210
Patient Visits	420
Volunteer Hours (recorded)	2127
Total Volunteers (since planning of clinic)	>100
Medical Volunteers	31
Paid Staff (part-time)	2
Prescription Asst Value	\$8333.59
Dental Referrals	6

Board of Directors 2009

Dick Enyart	President
Pat Rathbun	Vice-President
Joyce Sroufe	Secretary/Treasurer
John Alley	Board Member
Gae Stoops	Board Member
Lisa Becker	Board Member
Diane Jones	Board Member

Clinic Services

Primary Healthcare Services
 Emergency Dental Referrals
 Medication Assistance

Financial Information

Income/Revenue

Direct Public Grants	193,029.00
Individual/Business	53,491.47
Patient Donations	169.19
Interest/Misc.	1,110.04

Total \$ 247,799.70

Expenses

Legal Fees	50.00
Facilities/Equipment	195.29
Rent	9,600.00
Chemical/Industrial	742.47
Books/Subscriptions	432.98
Computer Software	1,156.14
Postage/Mailing	152.11
Printing/Copying	35.00
Advertising/Promotion	384.32
Medical Supplies	7,426.09
Office Supplies	2,926.17
Computer Supplies	958.56
Telephone/Internet	1524.75
Patient Medications	63.80
Insurance	13,287.67
Membership/Dues	392.24
Staff Development	297.50
Check Printing	42.95
Payroll	36,986.19
Travel/Meetings	290.04

Total \$76,944.27

Net \$170,855.43

Clinic Supporters

One Time Gift

Ann Allen
Anonymous Donors
Dean and Suzanne Baker
Beacon Credit Union
Jeff and Lisa Becker
Glen and Amy Bode
Ross and Priscilla Burdge
Rev Terry and Ruth Canfield
Judy Climie
Fred and Nancy Day
Lois Doud
Bonita Dunbar
Ray Duzenbery
David Folk, *in Honor of Drs Joyce, Hsu, Feldman and Reyburn*
Fulton County Democrat Women's Club
Virginia Gady-Kinsel
Eldon and Virginia Gohn
Brad and Kathy Good
Grace United Methodist Church
Duane and Janet Hackworth *in Memory of Marcus D. Hackworth*
Hal and Lois Hammel
Hoffman Quality Graphics
Kappa Delta Phi
Lake City Bank
Lions Club (Rochester)
Greg and Dona Lowe
Bill and Pat McMillen
Jim and Treva Mulligan
Jeffery and Tamara Murphy
Marvin and Roxann Murphy
Bret and Lori Myers
Janice Nelson
Brian and Debbie Potter
Ed and Harriet Provost
Rochester High School Key Club
Rochester Kiwanis Club
Rochester Rotational Molding, Inc.
Mark and Gayle Rodriguez
John and Ruth Schneider
John and Jenny Shaw
Brian and Christine Simonson
Smith Sawyer and Smith, Inc.
Charolette Smith
Steve and Leanne Schaller
Joyce Sroufe
Gae Stoops
Merl and Linda Tinkey
Tri-Kappa
John and Carol Walker
Bob and Lois Ulerick
Beth and Gary Washburn
Earl and Phyllis Wisely

Two Year Pledge

Wendell and Maxine Bearss
Anonymous Donor
John and Barb Howkinson

Three Year Pledge

Anonymous Donor
Keith and Carolyn Bathrick
Richard and Suzanne Belcher *in Memory of Katherine J. Belcher*
Brett and Sarah Boggs
Duane Border
Bob and Deb Cannedy
Larry and Pam Carr
Ray and Phyllis Dausman
Ted Denton
Richard and Helen Enyart
First Federal Savings Bank
Evan and Emily Gottschalk
Steven and Carol Gottschalk
Jason, Kelly and Max Grube
Curt and Chris Haussmann
Chris and Andi Lee
Phil and Katie McCarter, B&B Men's Store
Ron K. Meyers in Memory of Ann Q. Meyers
Patricia Mitterling
New Holland Rochester, Jim and Melinda Straeter
Tom and Janet Ravencroft
Violet Seiwert
Kathy and Maurice Siders
Alan and Linda Terrell
Mike and Sandy Vanden Bossche
Bob and Nancy Weaver

Funds/Grants

Baxter, Inc. Fund
Fritts Cheer Fund
Fulton County Community Foundation
Fulton County REMC/Operation Roundup
Pike Lumber Company
Rochester Telephone Fund
State Farm Companies Foundation
United Way of Fulton County
Wal-Mart Foundation
Tom Wilson Memorial Fund
Woodlawn Hospital

Service Partners

Implant and Cosmetic Dentistry, Dr. Ray Hazen
Midwest Eye Consultants
South Bend Laboratories
Summit Radiology
Woodlawn Hospital/Woodlawn Physician Groups